## YORK MINSTER TOWER TRIPS – TERMS AND CONDITIONS REGARDING HEALTH AND SAFETY

We are very happy to discuss any special requirements you may have in advance of your visit. Please contact:

- info@yorkminster.org
- 01904 557216 (during office hours)
- 01904 557222 (out of office hours)

## Some tips and advice before you visit:

- The Tower can be closed at short notice due to adverse weather conditions, and for restoration/building work.
- Please note that there are 275 steps to the top of the Tower which makes climbing the Tower unsuitable for those with heart conditions, vertigo, claustrophobia, high blood pressure, angina, breathing trouble (asthma, hay fever, and bronchitis), poor mobility or who are pregnant. It is also not advised to climb if you have had recent surgery
- Some steps are uneven and there are narrow passageways.
- For health and safety reasons, no children under 8 years old are allowed to climb the Tower.
- Minster staff have the right to refuse the sale of tickets if they have concerns about an individual's ability to meet these requirements.
- Tower trips last for 45 minutes, and depart at 45 minute intervals throughout the day.
- Please check on arrival for trip times.
- There are 50 places on each trip.
- There is an additional charge for Tower trips.
- Any school group with over 10 children (aged 8 16) must be accompanied by a minimum of 3
  adults.
  - One adult is to lead both the climb and descent, one is to be in the middle of the party and one is to bring up the rear.
  - o It is the group leader's responsibility to ensure no children ascend / descend the Tower ahead of the lead adult. This is in order to control the ascent and descent and leaves one adult to escort anyone down the Tower who may need to leave.
  - Groups of 10 or less may climb the Tower with two adults (one front one back) on the proviso that if anyone needs to be escorted down the Tower the whole group must come down.

